The impact of cognitive bias in safety

Trish Kerin

Director, IChemE Safety Centre

Hazards 31



What is the IChemE Safety Centre? Current Operating Partners

































snowy hydro











Current Industry Partners















































Current supporting partners and collaborators













Miljø- og Fødevareministeriet Miljøstyrelsen



Michigan Tech





















































Government of

South Australia







UNIVERSITY OF

TORONTO



Engineering





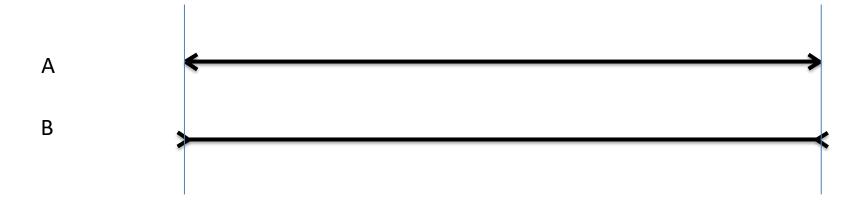








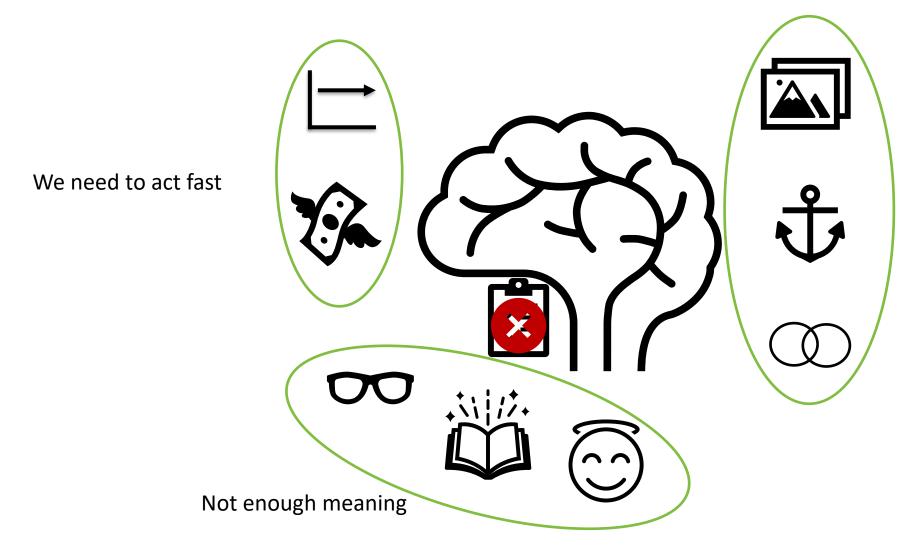
What do we see?





How we think...

Our brains operate in both the conscious and sub conscious



Too much information



Status quo





Description

An avoidance of change, even when the alternatives may be better

Example









Sunk cost fallacy



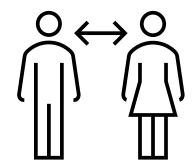


Description

Continue a course of action in an attempt to recoup losses

Example







Framing (or priming)





Description

Presentation of information in a specific way to lead the decision

Example









Anchoring

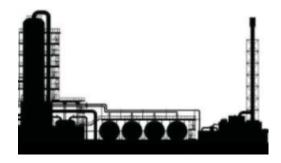




Description

Placing more emphasis on the first information received, even if subsequent information shows it to be false.

Example

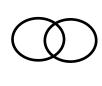






Confirmation bias



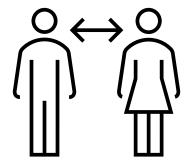


Description

Placing more emphasis on data that supports your conclusion – only looking for confirming information

Example







Halo effect





Description

Tendency to like everything about a person even if you have not witnessed that aspect

Example









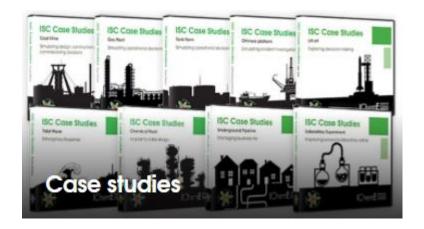
Hindsight bias





Description

Judging why something occurred with full knowledge of the outcome





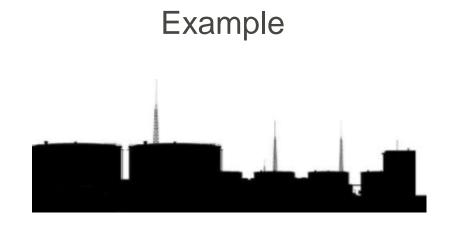
Curse of knowledge





Description

Not realising that someone else does not have your level of knowledge on a particular topic







Questions

Trish Kerin, CEng, FIChemE, FIEAust, GAICD Professional Process Safety Engineer, Director IChemE Safety Centre Email safetycentre@icheme.org
Phone +61 408 925 536
www.ichemesafetycentre.org



